

## **Resident Safety**

**Wander Guard System** – The Wander Guard system helps us monitor and prevent certain people that are at risk of injury from leaving the building. A resident at risk wears a bracelet or an alarm attached to the clothing that sets off an alarm at the Lodge front entrance doors and the Manor exit doors (1<sup>st</sup> and 2<sup>nd</sup> floor) to alert staff that they are either close to the door or that they are leaving. When the door alarms it also locks preventing the person from leaving. A staff member will respond to remove the resident and reset the doors. If you hear the alarm sounding and no staff is visible, please let a staff member know about the alarm.

**Elevator Security** – The Upper Terrace elevator has a security password for access and departure from the Upper Terrace; the Manor elevator has security passwords on the 2<sup>nd</sup> and 3<sup>rd</sup> floors. **Please do not share these passwords with people you are unfamiliar with.** Inglewood Care Centre is a secure environment for the people living here and these individuals would be at risk if they left these areas unescorted. If you are unable to prevent someone from leaving the facility please inform a staff member immediately.

**Medications** – No medications can be stored in resident rooms. This includes all prescription medications, over the counter medications and vitamins. All medication must be kept locked in the med cart and dispensed by the RN or LPN on duty.

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**INGLEWOOD CARE CENTRE**

**725 INGLEWOOD AVENUE**

**WEST VANCOUVER BC V7T 1X5**

**TELEPHONE: (604) 922-9394**

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# Visitor Safety Information



***Keeping Inglewood Care  
Centre safe for everyone.***

## Environmental Safety

If you notice an unsafe situation, please report it **immediately** to any staff member. They will report it to the appropriate person and complete the required documentation.

**Outside Building Safety** – Please immediately report icy situations, unsafe or uneven walking surfaces or any other hazard that is unsafe, **to any staff member.**

**Inside Building Safety** – Please immediately report an unsafe situation like wet floors, faulty or damaged equipment **to any staff member.**

**Locking Doors/ Gates** – Certain doors and gates are locked to ensure safety, especially stairwells. External doors are monitored by security cameras.

**Sharps** – If you discover a syringe (needle) or broken glass immediately contact a staff member who will safely dispose of the hazard. Do not pick it up or touch it.

**Unsafe Objects** – To ensure everyone's safety, we do not allow sharp objects to be stored in resident rooms, this includes sharp scissors, pocket knives, etc.

## Fire Safety



**Smoking safety** – This facility is designated non-smoking. No one is permitted to smoke in the building.

Residents and staff are only permitted to smoke in the designated smoking gazebo in the Lodge or on the patio of the Manor. Please do not give residents you do not know matches, lighters or cigarettes. This may be a serious fire hazard. Smoking is never permitted for residents using oxygen.

**Equipment / Appliances** – Certain equipment is not recommended in resident rooms due to a fire/burn hazard, such as hot plates, microwaves, irons, kettles and toaster ovens. If you wish to bring any electrical equipment it must be inspected by the maintenance department for safety standards. Please discuss with the floor Nurse.

**Fire Alarms** – If the fire alarm sounds during your visit, we ask that you stay with the resident until directed by staff. You may be asked to either stay behind a closed fire door or to leave the premises. Remember, do not panic – fire drills are part of the routine at Inglewood to ensure safety.

**Candles** – Many candles (including birthday candles) will trigger our smoke detectors and set off the fire alarm. Please do not use candles within the

facility without approval from a Manager, the Director of Care or the Assistant Director of Care.

## Food Safety

**Giving food to Residents** – It is best to avoid giving food to residents you do not know, due to allergies or medical conditions. Please speak to the floor nurse or Dietitian for guidance if you wish to share food with a person you do not know while you are visiting.

**Food Storage** – You may bring non-perishable food into the facility for the resident. Please store these in a plastic food container with the person's name, contents, and date. You may leave the container in the resident's room.



## Unacceptable Behavior

Please immediately report any person that is demonstrating a behavior that you feel is dangerous to others or themselves. Please contact the Director of Care, Assistant Director of Care, Social Worker, floor Nurse, or the Administrator. Inglewood is an environment of mutual respect and we do not tolerate abuse of any kind.

