

January 2011

# Inglewood Herald

Inglewood Care Centre  
725 Inglewood Ave  
West Vancouver, BC V7T 1X5

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## From the Desk of the Administrator

Wishing Everyone a very  
Healthy and  
Prosperous NEW  
YEAR!

2010 sped by so quickly that it seems like a distant past! I hear even young people in their 20's and 30's saying the same thing. Must be the age of electronics creating this phenomenon.

Here at Inglewood we continue to make steady improvements regarding environmental upgrades and clinical upgrades. More in the new year for updates as plans are formulated and pieces are put into place.

With respect to our new bus and celebrating this much anticipated event, Ron and I have revised the date again. It will be some time later in Janu-

ary so that a proper celebration can be planned and the Recreation Staff can at least catch their breath after organizing and engaging the Residents in all the hectic and fun activities that occurred over the Christmas period. So, to be fair to them and to properly celebrate the new bus, the January 7<sup>th</sup> date will be ditched in favour of a new date. We also want to make sure that we have the time to have the signage on the bus done for the celebration. More later from Ron!

Between now and March 1<sup>st</sup>, 2011 our Care services and Support Services staff will be working their last two months as SimpeQ staff. You were made aware that SimpeQ had regrettably given notice to terminate both contracts. The new provider CARECORP will assume the services ef-

fective March 1<sup>st</sup>. I am confident when I say that staff who work at Inglewood give great care and attention to our Residents. I am also confident that a very healthy percentage of staff will remain at Inglewood. A very important event was the Job Fair in December 2010 inviting all existing staff to apply to be hired by CARECORP. We can anticipate a transition phase between the two contractors however at this time this item is still in the planning phase

Again all the very best of the New Year to Everyone!

Best Regards,

*Margo Lupien*

### From the Staff Celebration Team

Thank you to the residents & families who provided donations to our staff Celebration Team. On Tuesday, December 21st, the Celebration Team hosted a beautiful holiday celebration attended by staff from all departments, and a visit from the owners. Some lovely treats were served and all staff members received gifts. We appreciate the ongoing support of our hard working staff! It was nice to get to spend some time mingling and having quality time together as a break from the daily routines.

## Join us in the Walk for Memories

For the third consecutive year, Team Inglewood will be participating in the Walk for Memories supporting the Alzheimer Society of BC. This is a cause near and dear to all of our hearts here at Inglewood as we see on a daily basis how Alzheimer Disease and other demen-

tias affect our residents and their families. We hope you'll join us!

### Event details:

Sunday January 30th, 2011  
 Stanley Park Pavilion (next to Malkin Bowl). Walk is 1 p.m.—3 p.m. (registration begins at 12:00 p.m.).  
 Speak to Michelle Fleming

(Coordinator of Social Services) to join, or sign up online at <http://www.walkformemories.com>. If you don't want to walk with us, you can sponsor our team online or by writing a cheque to the "Alzheimer Society of BC and give it to Michelle.

To date, we have raised **\$1,420** towards our goal of \$5,000. We greatly appreciate all the support!



*Get Walking!*

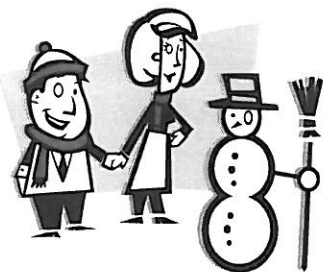
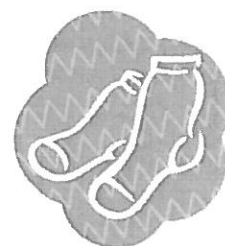
Sunday, January 30, 2011

[www.walkformemories.com](http://www.walkformemories.com) / 1.800.667.3742

## New Clothes for mom? Don't Forget to get it labeled!

So often our residents are given beautiful new clothes for Christmas. It is very important to remember when bringing in clothing for residents, it is the family's responsibility to drop that new clothing off to the nursing staff—to the resident's care aide or at the nurs-

ing station. It is crucial so that we can inventory all items and ensure that the laundry department labels them. Also, if you notice the writing on the labels of older clothes have faded, please request to have those items relabeled.



Our next meeting will be Monday, January 17th at 5:30 p.m. in the Manor Activity Room. If you are interested in joining, please speak to Elecia Hart or Michelle Fleming (Coordinator of Social Services).

## Family Advisory Committee News

Best wishes for a Healthy Prosperous New Year from your Inglewood Family Advisory Committee. One of the messages of this season is Peace. With all the buying and rushing to complete preparations for the celebrations creating peace often is challenging. If you are taking your family member out during this holiday season look for signs that they

are not over stimulated by the change. Maintaining balance in your life; making time to take care of your health in its many aspects is essential to providing support to your family member in care.

May you experience much Joy and create happy memories in all you choose to do at this special time.

The Family Advisory

Committee is a resource for you. There is a committee member in each section of Inglewood that is familiar with the functioning of the area to offer information or support.

Please feel free to connect with Michelle (Coordinator of Social Services) or me Elecia Hart (Family Advisory Committee President).

# Inglewood Team Contacts

Switchboard: 604-922-9394

<u>Area</u>	<u>Nursing Station</u>	<u>Cordless Phone</u>
Lower Lodge	913-4716	913-4745
Upper Lodge	913-4724	913-4744
Manor	913-4721	913-4746 / 913-4747
Lower Terrace (EC)	913-4723	913-4740 / 913-4741
Upper Terrace	913-4725	913-4742 / 913-4743

<b>Name</b>	<b>Position</b>	<b>Duties</b>	<b>Contact</b>
Margo Lupien	Administrator	<ul style="list-style-type: none"> <li>- Accountable for overall operation of Iglewood</li> <li>- Handles any major concerns / complaints</li> <li>- Coordinates and resolves Licensing issues</li> </ul>	604-913-4703 mlupien@inglewoodcarecentre.com Office located behind reception (lodge)
Pamela Shaw	Director of Care	<ul style="list-style-type: none"> <li>- Oversees nursing care and services</li> <li>- Organizes all extra services (podiatry, dental hygiene, physio, etc)</li> <li>- Facilitates Care Conferences</li> </ul>	604-913-4715 pshaw@inglewoodcarecentre.com Office located in the Manor, 2 <sup>nd</sup> floor
Helle Johansen	Assistant Director of Care	<ul style="list-style-type: none"> <li>- Oversees nursing care and services</li> <li>- Facilitates Care Conferences</li> <li>- Coordinates MDS computerized assessments</li> </ul>	604-913-4722 hjohansen@inglewoodcarecentre.com Office located in the Lower Terrace across from the nursing station
Michelle Fleming	Coordinator of Social Services	<ul style="list-style-type: none"> <li>- Tours</li> <li>- Coordinates admissions, discharges, transfers</li> <li>- Provides emotional support to residents and families</li> <li>- Education and information to families and residents</li> </ul>	604-913-4707 mfleming@inglewoodcarecentre.com Office located in the Lodge, opposite reception desk
Ron Hollingshead	Manager of Leisure Services	<ul style="list-style-type: none"> <li>- Oversees all Recreational programs, including Music Therapy and bus trips</li> <li>- Resident newsletter</li> </ul>	604-913-4732 rhollingshead@inglewoodcarecentre.com Office located in the Lodge main floor, across from the Recreation Room
Amanda Peters	Manager of Care Aides and LPNs (SimpeQ)	<ul style="list-style-type: none"> <li>- Oversees all LPN and Care Aide staff</li> </ul>	604-913-4714 apeters@simpeq.ca Office located in the Manor, 3 <sup>rd</sup> floor
Margaret Scott	Accounting / Payroll	<ul style="list-style-type: none"> <li>- Sends out monthly accomodation statements</li> <li>- Payroll</li> </ul>	604-913-4737 msscott@inglewoodcarecentre.com Office located in the Lodge, behind reception

Jan Delorme	Office Coordinator	<ul style="list-style-type: none"> <li>- Reception/admin duties</li> <li>- Scheduling of RNs</li> <li>- Processes Trust Account petty cash</li> </ul>	604-922-9394 or 604-913-4701 <a href="mailto:jdelorme@inglewoodcarecentre.com">jdelorme@inglewoodcarecentre.com</a> Office located in the Lodge, behind reception
Dova Sharp	Dietitian	<ul style="list-style-type: none"> <li>- Clinical assessment and intervention for all residents</li> <li>- Determines need for special diet and / or nutritional supplement</li> </ul>	604-913-4713 <a href="mailto:dsharp@inglewoodcarecentre.com">dsharp@inglewoodcarecentre.com</a>
Susan White-Bona	Coordinator of Volunteer Services	<ul style="list-style-type: none"> <li>- Coordinates and supervises all volunteers</li> </ul>	604-913-4730 <a href="mailto:swhite-bona@inglewoodcarecentre.com">swhite-bona@inglewoodcarecentre.com</a>
Brenda McEwan	Education Coordinator	<ul style="list-style-type: none"> <li>- Coordinates education sessions for all staff</li> </ul>	604-913-4702 <a href="mailto:bmcewan@inglewoodcarecentre.com">bmcewan@inglewoodcarecentre.com</a>
Armilita Kraus	Support Services Manager (SimpleQ Support Services)	<ul style="list-style-type: none"> <li>- Management of housekeeping, laundry, food services, maintenance</li> </ul>	604-913-4709 <a href="mailto:supportservices@inglewoodcarecentre.com">supportservices@inglewoodcarecentre.com</a> Office in Lower Terrace, just past main Kitchen
Mansur Firuzbakhsh	Occupational Therapist	<ul style="list-style-type: none"> <li>- Provides OT assessments</li> <li>- Recommends equipment to provide assistance to residents</li> </ul>	604-913-4728 <a href="mailto:mfiruzbakhsh@inglewoodcarecentre.com">mfiruzbakhsh@inglewoodcarecentre.com</a> Office in Lower Terrace Activation Room
Payman Aghazadeh	Kinesiologist	<ul style="list-style-type: none"> <li>- Runs walking and exercise program in the Terraces</li> </ul>	604-913-4728 <a href="mailto:paghazadeh@inglewoodcarecentre.com">paghazadeh@inglewoodcarecentre.com</a> Office in Lower Terrace Activation Room
Lesley Brooks	Physiotherapist	<ul style="list-style-type: none"> <li>- Provides Physio assessments and interventions of all residents in the Terraces</li> </ul>	604-913-4728 Office in Lower Terrace Activation Room
<b>Recreation Dept:</b> Erika Jacks	Recreation Therapist Activity Aide	Lodge	604-913-4693 <a href="mailto:ejacks@inglewoodcarecentre.com">ejacks@inglewoodcarecentre.com</a>
Alison Netherwood	Recreation Therapist	Manor	604-913-4729 <a href="mailto:anetherwood@inglewoodcarecentre.com">anetherwood@inglewoodcarecentre.com</a>
Casual RTs filling until new Full Time person is hired.		Lower Terrace	604-913-4692 <a href="mailto:djohnston@inglewoodcarecentre.com">djohnston@inglewoodcarecentre.com</a>
Bojana Popovic	Recreation Therapist	Upper Terrace	604-913-4735 <a href="mailto:bjpopovic@inglewoodcarecentre.com">bjpopovic@inglewoodcarecentre.com</a>
Gail Penny	Music Therapist	1:1, small group, large group music programs throughout facility	604-913-4735 <a href="mailto:gpenny@inglewoodcarecentre.com">gpenny@inglewoodcarecentre.com</a>